



Greater Waterbury
**HEALTH
PARTNERSHIP**
Creating Healthy Communities Together

Greater Waterbury
Health Partnership

Annual Report

FISCAL YEAR 2022



Dear Friends and Partners,

GWHP experienced another year in which it remained nimble and responsive to growing needs and changes in a post-covid world. Through a team of 16 administrative, direct patient service and clinical staff, the “little Partnership that could” proved that clinical and community innovation is possible, and produces positive results.

Although the last year was peppered with the same challenges around hiring, supply chain issues and funding, GWHP continued to grow and work on strategies aligned with our mission centered on health equity, health access and quality health data.

Some highlights have been:

- Advancing Health Literacy grant through the City of Waterbury; this allowed us to add a Program Manager, Data Analyst and LCSW to our team to expand services.
- Re-opening of Malta House of Care clinic; GWHP staff aided in establishing new processes for the opening of the brick and mortar clinic in March. Staff attend two full days at the clinic assisting with intakes in Spanish.
- State of CT Office of Health Strategy CDC grant; this funding allowed GWHP to hire additional staff and facilitate new partnerships in the community.

- Community Focus Groups held in cooperation with Waterbury Bridge to Success, Trinity Health of New England and The Hispanic Coalition. Responses in Focus Groups were aggregated for the 2022-2026 Community Health Needs Assessment.
- Expansion of the Waterbury Health Access Program to serve 500 more patients than year prior and Community Care Team to 50% more patients.

GWHP also continues its role as an important advocate for several local initiatives in development including the Homeless Respite Care project with Saint Vincent De Paul and Putting on Airs Asthma Coalition with Saint Mary's Medical Home.

As we end the year, we are hopeful for more sustainability for collaborative partnerships like GWHP. We look ahead to working with our clinical and community partners on the Community Health Improvement Plan and putting those plans into action to support greater health equity.



In good health,

Angie Matthis
Executive Director

Our Mission

The Greater Waterbury Health Partnership is a non-profit organization that aims to provide access to quality, culturally sensitive, and evidence-based health information to Greater Waterbury residents and organizations, and to coordinate local healthcare services to improve overall community health. Our mission is based on community collaboration as a critical element to meet the needs of our diverse communities and is supported by data. The overall goal of the Partnership is to create a more equitable health landscape in Greater Waterbury by addressing the root causes of health disparities and social determinants of health.

2023– 2026 Health Priorities

Access to Care

- Readmissions
- Language
- Care Coordination

Outreach & Community Trust

- Health Education
- Culturally Competent Care
- Maternal Health

Systems Change

- Substance Abuse
- Mental Health
- Chronic Disease Prevention

GWHP Staff Team 2021-2022

Angie Matthis
Executive Director

Caitlin Collins
Assistant Director of Programs & Development

Lesley Barewin
Program Manager

Clarebell Iworisha
Marketing Coordinator

Rebecca Zadlo
Data Analyst

Leslie Swiderski
Associate Director of Case Management

Christine Durant
Licensed Clinical Social Worker

Hilda Arbona
Case Manager

Ramona Santos-Martinez
Case Manager

Sabrina Rodriguez
Case Manager

Vernica Robinson-Farrar
Case Manager

Evelyn Alejandro
CCT | Lead CM

Catherine Diaz
CCT | Lead CM

Melissa Saez
CCT | Lead CM

Adeli Rodriguez
Case Manager

Danelis Alvarado
Administrative Assistant



2022-2026

Community Health Needs Assessment:

Greater Waterbury Health Partnership Reveals Significant Health Disparities for Third Consecutive Year in Waterbury

In April of 2021 the arduous process of assessing Community Health began through GWHP and partners. The Community Health Needs Assessment

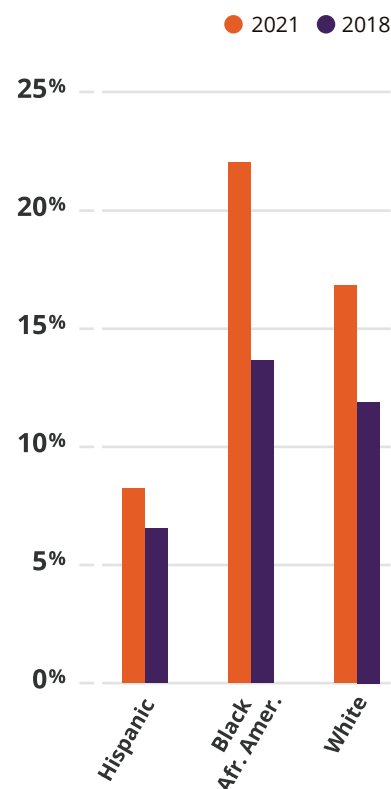
for the region includes findings as they relate to the top health priorities that were selected for additional community health improvement planning at a regional level. Each priority lists a subset of focus areas that are representative of issues most effecting the community of Greater Waterbury. The Community Health Needs Assessment is jointly funded by Waterbury Hospital, Saint Mary's Hospital, United Way of Greater Waterbury and Trinity Health of New England.

It includes data from over 20 accredited sources as well as contributions from 5 partners. You can see the newly established Health Priorities on the preceding page. Some of the exciting new data available in the Needs Assessment includes:

- Maternal Health
- 3-year Analysis for Waterbury on 5 major health risk factors
- The impact of Racism as a Social Determinant of Health
- The report details that over the last 3 years most health indicators for Waterbury have become more alarming and disparity by race has increased.
- Compelling data in the report includes the analysis of diabetes which found that in the past 3 years, more individuals report having diabetes in 2021 compared to 2018. Black community members self-reported the highest rate.



Three Year Comparison by Race/Ethnicity - Diabetes



Source: DataHaven 2018, 2021;
Greater Waterbury Health Partnership Analysis 2022

An illustration at the top of the page shows a group of diverse people of various ages and ethnicities holding hands in a circle, symbolizing community and support. The background features soft, abstract shapes in shades of orange and yellow.

Waterbury Health Access Program: Expanding to Serve Growing Post-Pandemic Needs

The Waterbury Health Access Program is a long-standing support system in Waterbury that aids uninsured individuals in securing health insurance or assisting with obtaining appropriate insurance for medical needs. This past year, more than ever, community members found themselves in need of access to medical care and coverage. We expect this need to continue as the process of Medicaid redetermination restarts in 2023. GWHP was able to fill the demand due to additional COVID relief dollars provided by the State and Federal government. Through the hiring of 3 additional case managers and a provision of funds for Community Health Worker Certification, GWHP now has a diverse team tackling every social determinant of health for hundreds of uninsured patients in the health system. We serve: Saint Mary's Hospital, Waterbury Hospital, Department of Mental Health and Addiction Services, StayWell Health Center and Malta House of Care.

In fiscal year 2021 Waterbury Health Access served a record 2,221 patients and provided hundreds of different services to those patients.

Waterbury Health Access Services

<i>Underinsured Individuals</i>	561
<i>Individuals with No Insurance</i>	1880
<i>Connecting Patients with a Primary Care Doctor</i>	320
<i>Patients Enrolled in Project Access</i>	670
<i>Obtained Entitlements</i>	1662
<i>Assists Patients with Transportation Services</i>	126
<i>Rx Assistance</i>	\$7,371.20

Community Voices Count

Residents help to determine health priorities for the next 3 years

In the early summer months of 2022 Trinity Health of New England provided funding to GWHP and partners through its Transforming Communities Initiative for the purpose of engaging community residents around the recent Needs Assessment data.

GWHP, Waterbury Bridge to Success and The Hispanic Coalition worked together to plan and execute a series of community Focus Groups:

Below are some of the feedback highlights from Focus Group participants that helped to shape the Health Priority Rankings.

Community Responses – quotes are verbatim.

- Recreational Activity: “Police need to do their jobs.”
- Asthma: “Hispanics live in those old structures, they’re construction workers, and they live in the cheapest apartments that have lead.”
- Hypertension: “We need to change our culture around food”
- Transportation Access: “I had to call the day before the appointment to make sure my father, who is in a wheelchair, can have a car that fits him.”
- Mental Health: “There are places available in Waterbury for mental health but only when it’s urgent or if it’s life or death.”
- Substance Abuse: “Need programs that make sure they stay off it {drugs}.”



Health Priority Rankings-Community Input

- 1 Outreach & Community Trust and Access to Care:**
Culturally Responsive Health Care
- 2 Systems Change:**
Chronic Disease Prevention
- 3 Outreach & Community Trust:**
Maternal Health

- 4 Systems Change:**
Mental Health
- 5 Systems Change:**
Substance Abuse

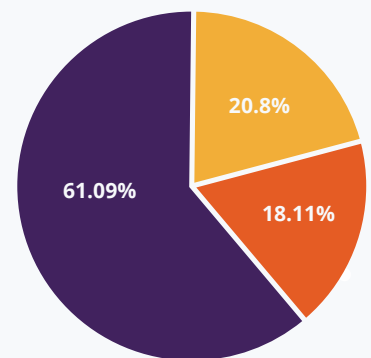
Year End Summary

Fiscal Year 2021 - 2022

	FY 2022 Actual	FY 2022 Budget
Grant / Contract Revenue	\$ 849,369	\$ 981,430
StayWell In-Kind Revenue	\$ 47,051	\$ 0
Total Revenue	\$ 896,420	\$ 981,430
Expenses		
Wages & Salaries	\$ 581,535	\$ 630,795
Fringe Benefits	\$ 174,838	\$ 172,169
Consultant & Other Professional Services	\$ 38,044	\$ 46,793
Project Partner Stipends	\$ 7,000	\$ 7,000
Supplies	\$ 9,649	\$ 20,886
Program Expenses & Activities	\$ 19,191	\$ 12,309
IT & Office Equipment and Furnishings	\$ 15,378	\$ 0
Telephone	\$ 1,568	\$ 0
Printing & Marketing	\$ 3,844	\$ 7,343
Travel	\$ 12	\$ 3,500
Staff Training & Development	\$ 10,675	\$ 11,467
Administrative Overhead and Expenses	\$ 34,685	\$ 74,621
TOTALS	\$ 896,420	\$ 986,882

Net Income (Loss): \$ 0 \$ (5,452)

FUNDING SOURCE	AMOUNT
● Private	\$ 153,820.98
● State / Municipal	\$ 518,911.84
● Clinical	\$ 176,636.14
	\$ 849,368.96



UNITE US

In late 2021-early 2022 Greater Waterbury Health Partnership was engaged by the City of Waterbury to consider applying for a grant called Advancing Health Literacy. The foundation of the project would be to scale the Unite Us database, already in use by GWHP, to several other new partners across the collaborative grant to provide better access to screening and referral in the community.

GWHP uses Unite Us to make and track referrals for patients based on screenings identifying the social determinants of health. This allows for referrals to be tracked as well as keeping the referring program aware of the status of the referral.



46%
increase in
organizations

64%
increase in
programs

During the first 18 months of the AHL Grant, the number of organizations using Unite Us increased in the Greater Waterbury Catchment Area by 46%, while the total number of programs on the platform increased by 64%.

Orgs as of 07.01.21

19 Organizations
32 Programs

Orgs as of 01.01.23

35 Organizations
32 Programs



Our Partners & Funders

**Waterbury
Hospital**
WaterburyHEALTH

**United
Way** 
United Way
of Greater Waterbury

**Connecticut
Community
Foundation**
Timeless Impact™


WATERBURY


CITY OF WATERBURY
CARE IN YOUR COMMUNITY

 **Trinity Health** | Saint Mary's
Of New England Hospital

 **Malta House of Care Clinic**
Waterbury

 **OHS**
CONNECTICUT
Office of Health Strategy


Connecticut Health
FOUNDATION


dmhas

 **CHESPROCOTT**
HEALTH DISTRICT


DPH
Connecticut Department
of Public Health

 **ATTENTION**
TRADING




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 @health_greater

 healthywaterbury.org

Stay tuned for exciting new developments and partnerships in 2023!

- | Health Education Series
- | Homeless Respite Care
- | Community Health Improvement plan

Thank you to our Community, Clinical and State funders for continuing to support our shared goals and our mission.

